



INSTRUCTIONS FOR YOUR BED BUG *CHEMICAL TREATMENT* SERVICE

Preparation is **critical** in bed bug control and homeowner participation is a **must**. Below you will find the steps necessary for you to follow before a **BED BUG CHEMICAL TREATMENT** is performed. Not completing the proper prep for your service will render the guarantee void and may require ACI to reschedule the appointment.

Should our technician arrive, and the steps below have not been taken, rendering the technician unable to do the service, there will be a trip charge of \$55.00 billed to the customer and the service will be rescheduled. Should the treatment be rescheduled, and prep is still not done at that time, 50% of the full-service fee will be charged. If the treatment is rescheduled again and prep is still not completed, the full-service fee will be charged, and treatment will not be rescheduled.

- Wash all linens, bedding materials, clothing, stuffed animals, etc. in the hottest allowable water temperature and dry on the hottest allowable heat setting. No linens or bed skirts left on the bed, mattress, and box spring only.
- Remove all miscellaneous items from dressers, nightstands, chests, etc. and place them in plastic bags or sealed containers in the center of the living room floor. None of these items should remain in the bedroom.
- Vacuum floors, carpets, and area rugs. Use the crack and crevice attachment around baseboards, bed frames, sofas, and other furniture items. Discard vacuum bags or contents after use.
- All luggage that has been used recently during travel must remain empty so that it may be inspected and treated if necessary.
- All large pieces of furniture must be pulled at least two feet away from the baseboards in every room of your home.
- Animals/pets and humans must be out of the home during treatment and at least a minimum of four hours after the treatment is complete. Fish and reptile tanks must be covered or removed. Air filters and filtration systems for aquatic fish should be turned off during treatment.
- All covers must be removed from mattresses and box springs prior to our arrival unless you have previously installed a cover specifically designed to control, prevent, and eliminate bed bugs.
- Cribs, crib mattresses, and other baby furniture will be inspected and treated as needed.

FUTURE PREVENTION

- When travelling both outside of and within the country be sure to inspect hotel rooms to ensure they are free of bedbugs.
- Inspect the bed, box spring and mattress, paying close attention to the mattress piping, plastic protective caps for the box spring, and the headboard. Look for their feces which resembles darkened blood splatter.
- When returning home, bag and launder all clothing and be sure to inspect suitcases for bedbugs, preferably outside the home.
- Do not buy used furniture, electronics or beds unless you have thoroughly inspected them and they are free from bedbugs.
- Periodically perform an inspection of your home, focusing on the sleeping quarters and inspecting the bed and any furniture in close proximity to it. Never open the box spring or mattress encasement covers. Bed bugs hide in cracks and crevices and prefer wood and fabric surfaces so they will most often be found in these areas.
- Bedbugs are highly mobile but typically remain close to the host. They are generally only active at night to avoid detection; however, they can be found when inspecting areas they like to hide in.

Should you have any questions about how to prepare for your treatment, please call us at 325-388-0300 (Llano Co) or 830-693-2008 (Burnet Co).