



### **INSTRUCTIONS FOR YOUR BED BUG \*HEAT TREATMENT\* SERVICE**

Preparation is **critical** in bed bug control and homeowner participation is a **must**. Below you will find the steps necessary for you to follow before a **BED BUG HEAT TREATMENT** is performed. Not completing the proper prep for your service will render the guarantee void and may require ACI to reschedule the appointment. ACI Pest & Lawn Solutions cannot be held liable for potential heat damage to the home or items in the home, not limited to shoes, tv's, toys, moldings, countertops, flooring, photos, cd's, video tapes, etc.

*Should our technician arrive, and the steps below have not been taken, rendering the technician unable to do the service, there will be a trip charge of \$55.00 billed to the customer and the service will be rescheduled. Should the treatment be rescheduled, and prep is still not done at that time, 50% of the full-service fee will be charged. If the treatment is rescheduled again and prep is still not completed, the full-service fee will be charged, and treatment will not be rescheduled.*

- House **MUST** be decluttered. If not, the warranty will be limited or void.
- Wash all linens, bedding materials, clothing, stuffed animals, drapery, etc. in the hottest allowable water temperature and dry on the hottest allowable heat setting.
- All laundered items such as linens, clothing, stuffed animals, drapery, etc. should be placed in new plastic bags or plastic containers, sealed tightly, and relocated to the living room.
- All clothing items that cannot be laundered must be dry-cleaned. We recommend leaving these items at the cleaners between the initial treatment and follow-up visit.
- Remove all items from closets, including any items on closet shelves. Follow the procedure above for laundering all clothing. No items should remain in the closet.
- Remove all miscellaneous items from dressers, nightstands, chests, etc. and place them in plastic bags or sealed containers in the center of the living room floor. None of these items should remain in the bedroom.
- Vacuum floors, carpets, and area rugs. Use the crack and crevice attachment around baseboards, bed frames, sofas, and other furniture items. Discard vacuum bags or contents after use.
- All luggage that has been used recently during travel must remain empty so that it may be inspected and treated if necessary.
- All aerosol cans and makeup or anything small that can melt should be stored in the refrigerator.
- All vinyl blinds should be removed from the home.
- Remove all shelves, picture frames, artwork, wall clocks, all flat screen televisions and decorative items from the walls and place them in a plastic box on the floor in the same room as they were hanging or in the living room. These items will be inspected and treated if necessary.
- All large pieces of furniture must be pulled at least two feet away from the baseboards in every room of your home.
- All animals/pets and humans must be out of the home during treatment and at least a minimum of four hours after the treatment is complete. Fish and reptile tanks must be removed.
- All covers must be removed from mattresses and box springs prior to our arrival unless you have previously installed a cover specifically designed to control, prevent, and eliminate bed bugs.
- Cribs, crib mattresses, and other baby furniture will be inspected and treated as needed.
- Shoes should be placed in plastic containers, sealed tightly, and relocated to the living room. If shoes can tolerate a dryer cycle, first place them in the dryer on hottest cycle for 30 minutes. No shoes should be left in the bedroom or closet.

**Should you have any questions about how to prepare for your treatment, please call us at 325-388-0300 (Llano Co) or 830-693-2008 (Burnet Co).**