



### **INSTRUCTIONS FOR YOUR GERMAN ROACH SERVICE**

Sanitation is **critical** in roach control and homeowner participation is a **must**. Below you will find the steps that are necessary for you to follow before a German roach clean out is performed. Not completing the proper prep for your service may require ACI to reschedule the appointment and can prolong the number of treatments necessary.

*Should our technician arrive, and the steps below have not been taken, rendering the technician unable to do the service, there will be a trip charge of \$55.00 billed to the customer and the service will be rescheduled. Should the treatment be rescheduled, and prep is still not done at that time, 50% of the full-service fee will be charged. If the treatment is rescheduled again and prep is still not completed, the full-service fee will be charged, and treatment will not be rescheduled.*

#### **PRE-TREATMENT INSTRUCTIONS**

- Clean areas under lower cabinets, sinks, stoves, refrigerator, etc.
- Clean and remove all items stored in lower cabinets, pantries, and storage bins in the kitchen and bathrooms (you may place these items on a table and cover them with plastic).
- Vacuum all areas as you remove the items. This will eliminate roach feces and old carcasses.
- Unload the dishwasher.
- Take everything off the stove.
- Pick up and remove pet food dishes and water bowls.
- Take all garbage outdoors away from the structure.
- Clear all counter space.

#### **POST TREATMENT INSTRUCTIONS**

- Vacuum all dead carcasses, including those found in cabinets and storage bins.
- Wipe down/clean all counters and floors, cabinets and appliances.
- Vacuum again before putting items back in cabinets and storage bins.
- Once areas are cleaned and vacuumed, you may replace all items back in cabinets/storage bins.

#### **PREVENTATIVE INSTRUCTIONS**

- Clean up all spilled foods/liquids immediately.
- Avoid leaving scraps of food on dishes and countertops overnight.
- Keep food in tightly sealed containers.
- Rinse cans and bottles before throwing them away.
- Take the garbage out, away from the home, every three days.
- Do not leave pet food in feeding dish out overnight.
- Transfer pet food to a tightly sealed container once it is opened. Do not leave it in the bag.
- Run dishwasher regularly with hot water.
- Inspect all grocery bags for roaches before storing products.
- Discard any cardboard boxes immediately.
- Inspect children's book bags and lunch containers regularly.
- Caulk gaps and cracks around doors and windows.

**Should you have any questions about how to prepare for your treatment, please call us at 325-388-0300 (Llano Co) or 830-693-2008 (Burnet Co).**